### Agenda

**Hennepin Healthcare System, Inc.**  
**Meeting of the Board of Directors**  
**Wednesday, November 13, 2019 - 12:30-4:00 PM**  
**Shapiro Building, Conference Room S4.233**

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#### 1. Call to Order  
Action  
Sheila Riggs, DDS, DMSc

#### 2. Minutes from the September 25, 2019 HHS Board Meeting  
Action  
Sheila Riggs, DDS, DMSc

#### 3. November Credentialing Report  
Information  
Kathy Tunheim

#### 4. Health Services Plan/Community Health Needs Assessment Approval  
Action  
Amy Harris-Overby

#### 5. Mission Effectiveness Committee Report  
A. Committee Update including Mission Statement Re-Work Update  
Information  
Kathy Tunheim

#### Quality & Safety

- **Agenda Items 6-8 closed pursuant to Minn. Stat. § 145.64**

#### 6. Patient Experience Story  
Information  
Lori Brown

#### 7. Credentialing Exceptions  
Action  
David Hilden, MD

#### 8. Quality Committee Report  
Information  
Tara Gustilo, MD

#### Finance

- **Agenda Items 9A-D moved by the Finance & Audit/Compliance Committees**

#### 9. Finance & Audit/Compliance Committee Report  
A. Committee Update, Access Update & Form 990 Summary  
Information  
Brian Ranallo

#### Executive & Governance

- **Agenda Items 10, 11 & 13 moved by the Executive & Governance Committee**

#### 10. New Board Members Vote (Open)  
Action  
Sheila Riggs, DDS, DMSc

#### 11. 2020 Board Slate Resolution (Open)  
Action  
Sheila Riggs, DDS, DMSc

#### 12. Break  
All

#### 13. 2020 Strategic Work Plan Approval  
Action  
John Cumming, MD

#### 14. CEO Report/HHS Update  
Information  
John Cumming, MD

#### CEO & Chair Topics

- **2019 Strategic Plan Q3 Results**  
Information  
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- **Parkside Building and Ramp Update**  
Information  
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#### 15. Board Chair Report  
Information  
Sheila Riggs, DDS, DMSc

#### 16. Open Items  
Information  
All

#### 17. Reflections  
Discussion  
All

#### 18. Adjourn  
Action  
Sheila Riggs, DDS, DMSc

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#### 87-126 Appendix

- **2020-2022 Health Services Plan/Community Health Needs Assessment (Full Document – Mission Effectiveness Committee)**
- **Final 2020 State Legislative Platform (Mission Effectiveness Committee)**
- **Form 990 (Audit Committee – for Review Only)**
- **Program Review Criteria – Full Packet (Finance Committee)**
- **2019 Incentive Plans Update (Exec & Governance Committee)**
- **Management Scorecard**
- **Committee Meeting Minutes – Finance, Mission Effectiveness and Quality**