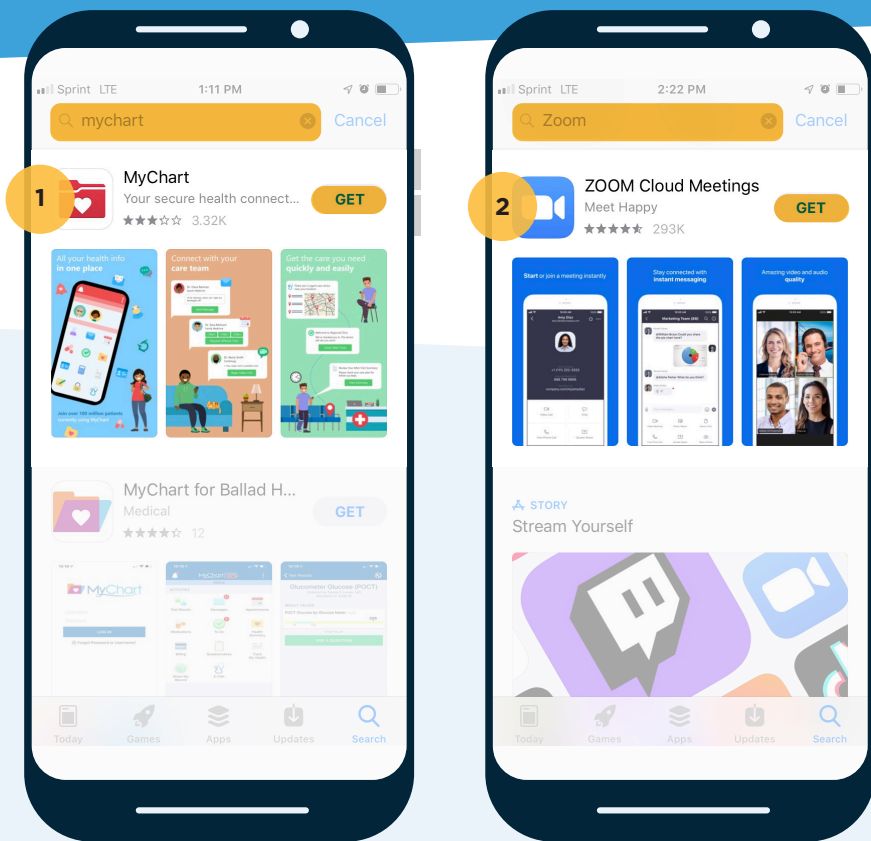


TELEMEDICINE VIDEO VISIT

Getting ready for your online visit



MUST HAVE

- Smartphone or tablet (recommended)
- PC or Mac Desktop
- Internet connection
- MyChart app
- Zoom Cloud Meetings app
- Camera and microphone

MUST HAVE APPS

In the App Store on your phone
SEARCH and **GET/INSTALL** both apps.

1. MyChart

Once installed, open and start the app. Select Hennepin Healthcare when prompted for your clinic. Use your existing user name and password to log in.

- ### 2. ZOOM Cloud Meetings
- (This app is for the video visit. You **DO NOT** need to create a ZOOM account.)

YOU'RE READY

You are now ready for a video visit. We will call you about 15 minutes before your visit to confirm that you are ready.

IMPORTANT FACTS FOR PARENTS

- If your child is under 12 years old, you are called the proxy. You can log on and do the video visit.
- If your child is 12 - 18 years old, you are not the proxy. You cannot log on and do the video visit. Only the child can.