Hennepin**Healthcare**

TELEMEDICINE VIDEO VISIT Getting ready for your online visit

DOWNLOAD ZOOM APP

Use Smartphone or tablet (recommended).

- Go to the App Store or Google Play Store on your device.
- 2. Search for Zoom.
- **3.** Download/Install the Zoom application.



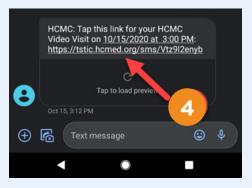


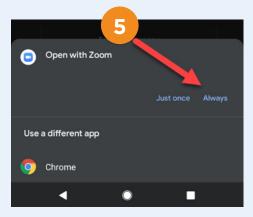
CHECK YOUR EMAIL OR TEXT

4. An E-mail or Text message will be sent to you 15 min. prior to your exam. Click on the link in the message on your smart device.

CLICK THE POP-UP

5. A pop-up will appear to guide you to open the meeting in the Zoom app. (Some smart devices may automatically redirect you to the zoom app)

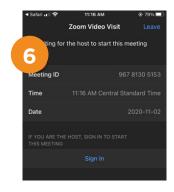


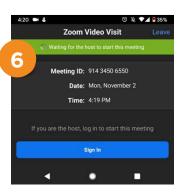


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WAIT FOR MEETING

6. A screen will appear saying that you are waiting for the host to start this meeting (DO NOT click Sign In).

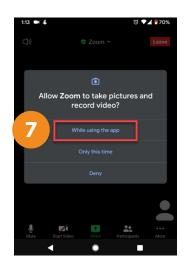




PROVIDER WILL START THE MEETING

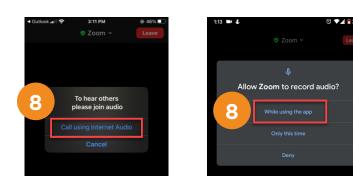
7. Once the provider has started the meeting, you will be prompted to start your video.





SELECT AUDIO

8. Select the option to use audio based on the type of smart device you are using.



BEGIN THE VIDEO

Video Visit with your provider!

