Emergency Department / Urgent Care (24/7)
- ED/UC Patients: 1 visitor per ED visit
- ED/UC Pediatric Patients: 2 parents/guardians
- Vulnerable/Incapacitated Adults: 1 adult
- Imminent End of Life Patients: 2 adults
- Patients with Disabilities: 1 support person

Inpatient pediatric patients (24/7)
- 2 parents/guardians

Labor & Delivery patients (24/7)
- 1 adult visitor/external doula or 1 adult visitor and 1 Hennepin Healthcare doula*
  (*our internal doula does not count as a visitor)

Newborns/NICU (24/7)
- 2 parents/guardians

Inpatients with disabilities (24/7)
- 1 support person

Outpatient clinic pediatric patients (during clinic hours)
- 1 parent or guardian

Hospital inpatient (Non COVID) (10am - 8pm | 7 days)
- 1 visitor/support person per day

Compassionate care patients (24/7)
- Rotations encouraged between 10am and 8pm
- 2 adults at a time (additional rotation allowed up to six).
- Visitors will be asked to leave some form of identification at Welcome Services desk.

Hospital inpatient (COVID) (n/a)
- No visitors, except compassionate care

Outpatient clinic adult patients needing assistance (during clinic hours)
- 1 support person

ADDITIONAL GUIDELINES:
- Only healthy visitors allowed. Visitor health screening includes temperature and symptom review.
- Visitors must wear an EZ Pass badge at all times and will be required to stay in the patient room.
- All Visitors will be required to wear a mask at all times, and additional Personal Protective Equipment as requested.
- For hospitalized patients who are not in the Compassionate Care category, visiting is allowed only between the hours of 10 a.m. and 8 p.m.
- No visitors under the age of 12.
- All visitors for hospitalized patients must enter through 730 S. 8th Street (Red Entrance) or Purple Skyway from HCMC Parking Ramp (6th Street and Park Avenue).
- Clergy members and legal counsel are not counted as visitors.

Please talk with your loved one’s care team if you would like to connect with your loved one via remote device when you are not able to visit.