



MEDICA®

PLAN DETAILS

Clear Value with MedicaSM

ABOUT CLEAR VALUE

Hennepin Healthcare and Medica have created a unique network that delivers quality care, improved member experience and lower costs. Hennepin Healthcare is an integrated system of care that includes a nationally recognized Level 1 Adult and Pediatric Trauma Center, as well as a clinic system with nine primary care clinics and 60 specialty clinics located in Minneapolis and across Hennepin County. Whether close to home or close to work, Clear Value with Medica offers convenient ways to receive care for a variety of conditions, including video visits with Hennepin Healthcare providers.

Members have access to top specialty services across the Twin Cities, including:

- Allergy and Immunology
- Acupuncture
- Behavioral Health
- Burn
- Cardiology/Heart
- Chiropractic
- Dermatology
- Infectious Disease (Positive Care/HIV, Travel Clinic)
- Kidney
- Neurology
- Obstetrics/GYN
- Oncology
- Orthopedics
- Pediatrics
- Urology
- And more

Plus partner hospitals and medical centers, including:

- Gillette Children's Hospital
- HCMC

Your employees and their families may see any in-network provider — and no referral is necessary.

What is an Accountable Care Organization?

Accountable care organizations (ACOs) are networks or teams of health care providers (such as clinics, hospitals, doctors, and specialists) that collaborate with Medica to make health care more efficient and improve the member experience. The network may be smaller than Medica's other open access networks, but the benefits are significant.

ACOs Deliver Results

ACOs deliver improvements in:

- » **Costs** — cost savings compared to open-access products
- » **Clinical quality** — better member engagement and care coordination
- » **Consumer experience** — 97% of members renew into an ACO product*

*Results based on 2019 enrollment

Travel Program

If members travel out of the plan's service area (Minnesota, North Dakota, South Dakota and western Wisconsin) and need care, they have access to the Travel Program Network. This nationwide network is one of the largest in the country. If members have children attending college outside the service area, they can use this network, too.



THE CLEAR VALUE WITH MEDICA EXPERIENCE



Convenient & Quick Access to Care

For unexpected illness and injuries, members can receive immediate attention through acute care, urgency care, emergency care and a pediatric walk-in clinic. Members also have access to convenient e-visits with a Hennepin Healthcare provider seven days a week. Video visits can be scheduled to provide a way for members to stay connected with their provider from the comfort of their own home.

Pops® Diabetes Care

Pops is an innovative, yet easy-to-use diabetes management system that empowers members to take better control of their health. Members receive help from a personal virtual coach, Mina™, that interacts with the Rebel™ integrated glucose meter offering a simple and discreet way to measure blood sugar. Members receive encouragement and reminders with real-time data, trends and guidance.

Specialty Care Options

Hennepin Healthcare offers care for over 25 specialties for children and 60 for adults, including allergy, brain injury, burn, cancer, dermatology, diabetes, heart, integrative health, kidney, neurology, orthopedics, psychiatry, sleep, surgery and more.

Onsite Pharmacies & Medication Therapy Management

Members have convenient access to their prescriptions with onsite pharmacies at eight locations. Medication therapy management provides members with education and consultations for the medications they are taking.

Direct Access to Specialists

Members may see any primary or specialty care provider in the Hennepin Healthcare network without a referral.

Concierge Scheduling Support

Concierge support provides personal scheduling assistance for members and their families. With one phone call, members can schedule appointments, ask questions about their network, get assistance with navigating care, and receive additional resources and information.

Integrative Health

Members have access to holistic care that combines conventional and complementary approaches to achieve optimal health and healing - physical, emotional, mental, social, and spiritual. Options include acupuncture, chiropractic care, integrative physical therapy and integrative primary care.

A Secure Online Patient Portal

Members can direct message their provider, schedule a video visit, request an e-visit, view most test results, request prescription refills and more with the MyChart portal.



WHEN IT COMES TO HEALTH CARE, EVERYONE WANTS TO HAVE CHOICES.

We know it's important to offer your employees options that will best meet their needs. If Clear Value with Medica is not the right fit for an employee, they have the option to choose Medica Choice® Passport, which offers the largest network of providers.

Medica Choice Passport is an open access plan that lets your employees choose from any doctor, clinic or facility throughout the large network of more than one million providers and nearly 5,800 hospitals nationwide. Regardless of their choice, employees have access to quality care. This way they choose a plan that provides the care, convenience and cost savings they want.

CHOOSE CLEAR VALUE WITH MEDICA

Hospitals

- **HCMC**
Minneapolis
- **Gillette Children's Hospital**
St. Paul

Primary Care Clinics

- **Be Well Clinic & Pharmacy**
Minneapolis
- **Brooklyn Park Clinic & Pharmacy**
Brooklyn Park
- **Clinic & Specialty Center (includes pharmacy)**
Minneapolis

- **East Lake Clinic**
Minneapolis
- **Golden Valley Clinic**
Golden Valley
- **North Loop Clinic & Pharmacy**
Minneapolis
- **Richfield Clinic & Pharmacy**
Richfield
- **St. Anthony Village Clinic & Pharmacy**
Saint Anthony
- **Whittier Clinic & Pharmacy**
Minneapolis

Visit [Medica.com/ClearValueForEmployers](https://www.Medica.com/ClearValueForEmployers) to view a full listing of providers and hospitals.



For more information, contact your broker
or Medica Sales at 1 (800) 371-1613.

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