

# Reimagining Hennepin Healthcare

## A LETTER FROM OUR CEO

Hello valued community member,

Along with our dedicated and passionate team members and our community stakeholders, we are reimagining a future Hennepin Healthcare that works better for all of us.

A few months ago, we began an exciting planning process. As I mentioned in my previous note, that process began with deep, widespread community engagement.

Our commitment to advancing health equity in our community will be visible in everything we do as we plan for our future together. This means improving access to healthcare, providing high-quality care, supporting equity-focused research and educational programs and, most of all, ensuring that Hennepin Healthcare is a place in which all of our communities feel comfortable, respected and welcome.

Our [planning process](#) consists of three phases:

1. Learning Together
2. Creating Together
3. Planning Together

### **Current focus:**

We will transition out of the primary Learning Together phase at the end of this month. We are moving seamlessly into the Creating Together phase, during which we're looking closely at the broader healthcare landscape and [social influencers of health](#) in Hennepin County.

Social influencers of health are factors that occur outside of medical care settings, which influence our health and wellness. They include policies, employment, education, housing and more.



We want to know more about how health and wellness change within Hennepin County depending on a variety of factors, such as how much money people earn or how far they live from grocery stores.

To do this, we're using information from the US Census, Hennepin County, and the Centers for Disease Control and Prevention and other sources. We will combine this with what we've learned from listening to our community. It will help us get a complete picture of what our community needs and how we might improve health equitably.

We're reviewing the types of care we provide at Hennepin Healthcare, as well as what services people say they want and need. But we aren't stopping there — we're also looking at the exact ways we deliver that care and how our buildings are working to support that care delivery.

### **Future focus:**

The next phase of this process will combine our learnings to develop a bold strategy for the future. Think of this phase almost like a workshop in a garage. It's a space for us to combine community wisdom and quantitative insights to plan — and then build — a better future.

As we test and redesign these ideas, we will work alongside community designers, the project leadership team and our strategic partners to sincerely ask tough questions, including:

- Does this really create a more equitable and responsive system?
- Is this going to improve overall care at Hennepin Healthcare?
- Are we perpetuating harm?
- Are we being transformative?

Apart from those questions, we will also think about the buildings and space within and around our downtown location. We will consider ways for our spaces to improve care delivery, as well as community well-being. This may include creative ways to improve access to food or community healing spaces throughout our campus.

**This future plan will be unlike any other healthcare system model. It will be unique to our specific community's health needs and stakeholders' vision to become the state resource for health and well-being that Minnesota needs.**



I sincerely thank you for your continued interest in and commitment to the future of Hennepin Healthcare. I look forward to sharing more with you about this project soon.

With respect and gratitude,

Jennifer DeCubellis

