FAMILY PRESENCE AND GUIDELINES FOR VISITORS

VISITOR STATUS YELLOW

Emergency Department (ED) (24/7)
1 visitor per patient in all areas, exceptions:
- ED Pediatric Patients: 2 parents/guardians
- ED Vulnerable/Incapacitated: 1 visitor
- ED Imminent End of Life Patients: 2 visitors
- ED Patients with Disabilities: 1 support person

Inpatient adult patients (Non COVID)
2 visitors per day during designated visitor hours, except compassionate care*
- Inpatient adult patients identified as vulnerable: 1 primary support person (24/7)

Inpatient adult patients (COVID)
No visitors, except compassionate care*

Inpatient pediatric patients (Non COVID)
2 visitors per day, including overnight, except compassionate care*

Inpatient pediatric patients (COVID)
2 visitors per stay, including overnight, except compassionate care*

Newborns/NICU (Non COVID)
Mother and 1 other identified visitor per stay

Newborns/NICU (COVID)
1 COVID-negative visitor per stay
Mother may visit when no longer infectious

OB/Labor and Delivery patients (Non COVID)
2 adult visitors per stay, including overnight
1 Hennepin Healthcare doula or other professional doula

OB/Labor and Delivery patients (COVID)
1 adult visitor per stay, including overnight
1 Hennepin Healthcare doula or other professional doula

Outpatient surgical service and procedural areas (Non COVID)
2 visitors for each patient

Outpatient clinic patients (during clinic hours)
Clinic & Specialty Center, Campus Clinics, Community Clinics
1 support person, parent or guardian

Inpatient Psychiatry patients
Visitors allowed by appointment only

*Compassionate care patients (24/7)
Rotations encouraged between 10am and 8pm
2 visitors at a time. Multiple family allowed to rotate as agreed upon. Ideal limit six people total, with exceptions. Children must be accompanied by an adult at all times. Mask required. Family groups allowed for care conferences off unit. Visitors are required to check in and out at the Welcome Desks or your family will not be able to rotate visitors.

SEE BACK FOR ADDITIONAL GUIDELINES

rev 2/28/22
ADDITIONAL GUIDELINES:

- Visiting hours are 8 am – 8 pm
- Only healthy visitors allowed. Visitor health screening includes a symptom/exposure review
- Visitors must wear an EZ Pass badge when provided at all times and will be required to stay in the patient room, including
  Peds and NICU parents/grandparents with wristbands
- Visitors will be required to wear a mask at all times, and additional Personal Protective Equipment as requested
- Visitors for hospitalized patients enter through 730 S. 8th Street (Red 1 Entrance) 24/7.
  Visitor processing also taking place at Purple 2 Skyway and Blue 1 (900 S. 8th Street) Information Desks during the day
- Clergy, chaplain, spiritual leaders not included in visitor count - 2 per day
- Legal counsel, qualified rehabilitation professionals, law enforcement, county agencies not included in visitor count - 2 per day per category

Please talk with your loved one’s care team if you would like to connect with your loved one via remote device when you are not able to visit.