

# Reimagining Hennepin Healthcare

## A LETTER FROM OUR CEO

Hello valued community member,

As we come to the end of the first quarter of 2022, the current phase of our comprehensive campus development planning work – the process we've designed to create a more equitable future at Hennepin Healthcare – is coming to an end. Since the summer of 2021, we have been *learning together, creating together and planning together*.

This [planning process](#) has us reimagining what Hennepin Healthcare could be by considering our overall healthcare strategy and our plans for physical space design. We have been listening and learning with team members, patients, and community members through pop-up events, surveys, small group conversations, design sessions, a community forum and a postcard project. We've also been analyzing healthcare demands and trends and considering how land use and local partnerships can advance health equity.

### **The Postcard Project**

We received many thoughtful and creative insights from our beloved team members, patients, and community members about their dreams for a health and wellness-centered Downtown through a creative postcard project.

Participants were asked to answer the following questions:

- *What would you build in Downtown Minneapolis to improve your health and wellness*
- *What three improvements, concepts, or features would make you feel like Downtown Minneapolis was built for you?*

Participants imagined welcoming public spaces Downtown that are enhanced by accessible recreational programs and community gardens. They also shared a vision for how our campus can harness Downtown Minneapolis' and Elliot Park's community strengths of diversity and resilience and offered ideas for beautiful multilingual signage and safe skyways. You can see their insights and ideas on our website.

## **Deeper Team Member Engagement**

Whether directly on the front lines of patient care, or in critical roles supporting our caregivers, our team members are delivering care and supporting each other every day. Nobody is in a better position to help us envision how we will evolve as a system. It is important to us that our team members' voices are not simply heard, but listened to, understood and integrated into a collective vision.

Earlier this month team members from across our system shared their dreams for our healthcare system through facilitated small group virtual dialogues, on-site 'pop-ups' and candid videos. We will draw from their wisdom, lived experiences and deep dedication to build a better future.

## **Next Steps**

We will continue to engage our stakeholders as our initial findings come together in a plan that will move through a review process this spring and summer. Your input so far has strengthened our commitment to build an equitable and responsive system where we all thrive. We are uniquely positioned to lead in this work because of who we serve and who we are. Our own commitment to identify and confront racism within our walls informs our efforts to address the inequities that exist today. The broader strategy development and campus planning will benefit from this work.

To our team members, patients, county residents, community, healthcare and business leaders, as well as local and state government officials — thank you for entrusting us with your ideas. We also are grateful to the Expert Artist and Design Team, for their contribution to gathering these insights as we begin to identify the path to a bold future for Hennepin Healthcare.

We have only just begun this remarkable process. Your support for Hennepin Healthcare energizes us and we will stay connected through ongoing outreach and our website as we continue forward with this important work.

With respect and gratitude,

Jennifer DeCubellis

