

Reimagining Hennepin Healthcare

A LETTER FROM OUR CEO

Hello, valued community member,

As we come to the end of another busy year and look forward to a year of new possibilities, I am writing to you to provide an update on our journey to reimagine our healthcare system. Our goal is to create the kind of healthcare campus that will enable us to achieve our bold vision.

If this is the first time you are reading about this, please visit hennepinhealthcare.org/ourfuture to learn more about what we've accomplished together so far.

Over the past 18 months, more than 3,000 stakeholders including patients, neighbors, Hennepin Healthcare team members, and healthcare and business leaders have engaged with us to create the vision for a healthcare system that will meet their needs and advance equity and justice.

Your feedback was vital to a strategic planning process that included expertise from a national perspective on the future of healthcare delivery and was informed by critical concerns as we emerge from the global pandemic and deal with the shrinking healthcare workforce and a changing downtown.

Our downtown healthcare campus

Patients and team members will be better served on a more compact, state-of-the-art, secure, and sustainable healthcare campus. Our current inpatient hospital rooms are spread across several buildings that range from 45-80 years old and need persistent, expensive, and at times urgent repairs. In these times when hospital capacity is tight, taking a building, a floor, or even one or two rooms out of service can restrict our ability to meet the needs of our community.

Outside experts have conducted thorough reviews of our facilities and determined that most of our building systems need replacement or significant upgrades.

New hospital facilities take many years to plan and construct, so we are starting now to make changes on the campus to prepare for future development that won't interrupt operations. We are working with Hennepin County on a project to relocate parking from the outdated hospital parking ramp at 8th Street and Chicago Avenue to an expansion of the parking ramp on 6th

Street and Portland Avenue. Hennepin County purchased the Parkside Building and parking ramp three years ago to enable this project. You can read more about this in my [last update](#). Construction is expected to begin on the ramp expansion in 2023 and we will share updates along the way. We are grateful for the support this project received from the Elliot Park Neighborhood.

Next year planning will also start on an expansion of our Clinic and Specialty Center. It was originally designed to accommodate a 3-story expansion of the upper floors on the southeast corner of the building. Finishing these floors will allow us to consolidate the remaining clinics on the downtown campus into the building. Adding this patient volume brings the need to improve vertical access and circulation on all floors with additional elevators and circulation space. This will also improve the arrival experience at the front of the building.

Operational planning and analysis phase

Building a new hospital facility is a big undertaking that starts with identifying the size and types of services that will be provided in a new building. This planning and analysis will begin in 2023 as we focus on identifying the right services, understanding market opportunities, and developing a roadmap for planning that turns these decisions into specific facility requirements so that we can move forward with a building plan.

Staying steadfast to our goals

We started this work with the intent of keeping community and team member engagement front and center in our planning as we developed our bold strategy. The principles we began with are still the same. We are creating a plan that:

- Advances our ability to achieve equitable, high-quality, patient, and community-centered healthcare
- Reflects the values, cultures, and needs of the patients, families, and communities we serve
- Offers an environment that allures and nurtures exceptional team members and empowers them to deliver compassionate care
- Generates revenue from diverse streams and allocates resources strategically to ensure we have the financial capacity to meet our mission

As our journey continues in 2023 and for many years beyond, we will provide regular updates on our progress and opportunities for stakeholders like you to share your ideas and input that will shape the outcome.

Thank you for your interest and involvement. The entire team at Hennepin Healthcare sends warm wishes to you and your family this holiday season.

With respect and gratitude,

Jennifer DeCubellis

