

**EFFECTIVE 4/17/23**

## Emergency Department (ED) (24/7)

No visitors until patient is roomed, waiting room exceptions:

ED Pediatric patients	2 parents/guardians
ED Vulnerable/Incapacitated	1 adult
ED Imminent End of Life Patients	2 adults
ED Patients with Disabilities	1 support person
ED COVID+ Patient	1 adult

## RTU

- 2 visitors per day during designated visiting hours
- 1 overnight visitor per patient in private rooms (must arrive by 10pm)
- End of Life Patients
- 2 adults due to limited space in the RTU

## Newborns/NICU (Non COVID)

- Mother and 2 other identified badge holders
- Badge holders may bring in additional visitors
- Max 2 at bedside

## Newborns/NICU (COVID)

- 2 COVID-negative visitors per stay
- Mother may visit when no longer infectious

## OB/Labor & Delivery patients (Non COVID/COVID)

- 2 adult visitors per day (Non COVID) or per stay (COVID), including overnight
- Doula is allowed to support labor

## Outpatient surgical service and procedural areas (Non COVID) PEDS:

- 2 visitors per patient in pre-op and PACU at a time

## Outpatient surgical service and procedural areas (Non COVID) Adult:

- 1 visitor per patient in pre-op and PACU at a time
- A second visitor may swap with the first visitor in PACU to allow for 2 different visitors per patient.

## Outpatient clinic patients (during clinic hours)

- Clinic & Specialty Center, Campus Clinics, Community Clinics
- 2 visitors maximum in exam room, not including patient (subject to provider discretion)

## Inpatient Psychiatry patients

- Visitors allowed, by appointment only

## Inpatient adult patients (Non COVID/COVID)

- 2 visitors per day during designated visiting hours (except compassionate care\*)
- 1 overnight visitor per patient in private rooms (must arrive by 10pm)

## Inpatient pediatric patients (Non COVID/COVID)

- 2 visitors per day (Non COVID) or per stay (COVID), including overnight (except compassionate care\*)

## \*Compassionate care visitation for patients (24/7) Rotations encouraged between 8am and 10pm

- 2 visitors at a time. Multiple family members allowed to rotate as agreed upon. Ideal limit is 6 people total, with exceptions. Children must always be accompanied by an adult. Masking per guidelines. Family groups allowed for care conferences off unit. Visitors are required to check in and out at the Welcome Desks to rotate visitors. For people visiting patients who are COVID+, visitors should spend most of their time in the patient's room and minimize time spent in other locations in the facility.

## ADDITIONAL GUIDELINES:

- Visiting hours are from 8am to 10pm
- Only healthy visitors are allowed and still must undergo the screening process at entrances
- Hennepin Healthcare does not require universal masking at this time, but we do require masking in the following situations:
  - If the patient is COVID+ or COVID suspected
  - If directed by the signage on the patient's door
  - If directed by the patient's care team
  - If visiting someone in the Cancer Center
  - If visiting someone with a compromised immune system
- Visitors for hospitalized patients enter through one of the following entrances:
  - 730 S. 8th Street (Red 1 entrance) (24/7)
  - Purple 2 Skyway (7:30am - 8:00pm)
  - 900 S. 8th Street (Blue 1 entrance) (5:30am - 6:00pm) Visitors must be age 5 and older and must be able to mask appropriately
- Clergy, chaplains, spiritual leaders, legal counsel, qualified rehabilitation professionals, law enforcement, county agencies, doulas, mothers of newborn intensive care unit (NICU) infants, and employees are not included in the visitor count.
- Children as visitors:
  - Young children may be more vulnerable to infections and parents should consider this when bringing their child into a hospital setting. Parents should strongly consider leaving children at home if they are visiting someone with an active contagious infection (e.g., COVID-19, Influenza, RSV, strep throat, bacterial pneumonia) to prevent exposures between child and patient.
  - Children must be accompanied by a responsible adult.
  - Children must be of an age where they are able to mask if required by hospital policy.
  - Children must be asymptomatic.
  - ICU's: we strongly discourage any children under the age of 5 from visiting due to the nature of the environment.
  - Newborn nursery: siblings are allowed when it is not cold/flu season.
  - Compassionate exceptions will be made at the unit level for younger visitors unable to wear a mask for the entire visit.
  - Compassionate exceptions will be made for a twin of a NICU infant.

**Please talk with your loved one's care team if you would like to connect with your loved one via a remote device when you are not able to visit.**