

Reimagining Hennepin Healthcare

A LETTER FROM OUR CEO

August 24, 2023

Greetings,

What a great summer it has been in downtown Minneapolis! The city is vibrant with activities and events, and we continue to watch the progress of construction projects on the east side that will bring even more residents to neighborhoods near our campus in 2024.

As I have shared with you before, Hennepin Healthcare has been on a journey of engagement and learning as together, we create the future of our healthcare services downtown and across our county.

In earlier CEO letters, I provided updates on the first phase of this work when we were learning together, creating together, and planning together with the community and our own team members to create a high-level comprehensive campus development plan.

We are fortunate to have a supportive partner in Hennepin County. You'll recall that one of our building projects will address how we accommodate parking needs during and after construction on the campus. We expect that work to move forward in early 2024.

This summer we kicked off the next critical phase of planning which includes three major initiatives:

- Redesigning care across our clinical programs and service lines
- Moving into the next level of planning our sites of care
- Improving our technology and data analytics to provide patients with better access to our services

Each of these is a big undertaking and we are bringing patient, community, and team member feedback into the planning process that will last well into next year.

While we are making plans together about the future of Hennepin Healthcare, we also continue to care for thousands of patients every day on our downtown campus, in our community clinics, on our

ambulances, and in their homes. Thank you for your continued interest in our progress. I look forward to sharing our learnings and how they drive the next phase of this exciting work to plan the next generation of Hennepin Healthcare.

With respect and gratitude,

Jennifer DeCubellis

