

## Notice of Data Privacy Incident

**Hennepin Healthcare February 26, 2024** – Hennepin Healthcare is providing notice of a data privacy incident affecting the information of a limited number of individuals who were admitted to our facility in November 2023. Hennepin Healthcare is unaware of any misuse of this information and is providing this notice out of an abundance of caution.

On or around December 17, 2023, the Hennepin Healthcare Spiritual Care Department was unable to locate a paper document containing patient information. Attempts to locate the document or confirm that it was appropriately destroyed were unsuccessful. Following an investigation, we concluded on December 26, 2023, that the document cannot be accounted for and must be treated as though it has been lost.

The information involved was first and last name, sex, age, medical record number, religion, admission diagnosis, admit date and time, date of death, length of stay, discharge date and time, the name and hospital service of the attending provider, the name of the admitting provider, and possibly the contact name, address, and phone number of a next of kin. No financial information was disclosed.

We are now providing notification to impacted individuals, and we have also notified the U.S. Department of Health and Human Services, as required. While we have no indication that this information has been improperly accessed or used, as an additional protective step, individuals may always report the death of a family member to any of the credit reporting bureaus—Equifax, Experian, and TransUnion—asking them to put a “deceased alert” on their credit reports. We are deeply sorry that this incident occurred, and we are conducting a thorough review of our process and making appropriate changes to ensure that this does not happen in the future.

Individuals seeking additional information regarding this incident can call the Information Privacy Department at 612-873-6324.